



**Melissa "Missi" Latter, Vice President of Quality, Risk, & Clinical Strategy,  
Brio Living Services**

Missi serves as Brio Living Services' Vice President of Quality, Risk, & Clinical Strategy. In this role, Missi provides leadership and support across the organization for development and implementation of quality initiatives, regulatory compliance, and risk management and mitigation.

She started her tenure with the organization in 2007 as the Director of Nursing at Chelsea Retirement Community. She also served as the Administrator of both Assisted Living and Kresge Healthcare and Rehabilitation Center at Chelsea Retirement Community. She went on to serve as UMRC's Director of Quality until UMRC and Porter Hills' affiliation in 2019 when she was promoted to Vice President of Quality.

Missi is a licensed Nursing Home Administrator and Registered Nurse with over 25 years of nursing experience in both acute and long-term care. She has a master's degree in nursing from Spring Arbor University, where she serves as adjunct faculty for the nursing program. Missi is also an adjunct faculty member for Washtenaw Community College's Nurse Aid program.

Missi believes in giving back to her community and currently serves on the boards of Thome PACE (Program of All-Inclusive Care for the Elderly), Huron Valley PACE, Senior Care Resources Quality committee, and co-chairs Brio Living Services' Quality, Ethics, and Compliance committee. Missi has also spoken at many industry conferences, including LeadingAge Michigan and LeadingAge National. She has previously served on LeadingAge's Education Task Force and the Centers for Medicare and Medicaid Services panel that developed Acute Change in Condition clinical guidelines, as a LeadingAge Leadership Academy Mentor.

"I am passionate about helping others and making a difference in their lives, which has kept me in the nonprofit aging services for over 20 years. I am a strong supporter for seniors, as well as the caregivers who care for them, advocating for change that will drive improvement and quality outcomes."